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Otherwise, your withdrawal will be equally proportioned from your funds. 3. Click 'Submit' to request the withdrawal. Withdraw (cash in) full amount. 1. In the 'Withdrawal type' section, choose 'Withdraw full amount.' If you want to close your account at the same time, check the 'Close account' checkbox. 2. Click 'Submit' to request the withdrawal. If you don't have a My Plans account if you are not registered for My Plans, or cannot manage your ISA using My Plans, send us a letter confirming that you wish to make a partial withdrawal or cash in your ISA. Please quote your ISA policy number and ensure your letter is signed. If you have a With-Profits ISA plan, please contact us to check whether a market value adjustment / reduction currently applies to your fund on encashment. How long do we keep your information? Once our relationship with you has come to an end, we will retain your personal information for a period of time that enables us to: Maintain business records for analysis and/or audit purposes; or Comply with record retention requirements under the law; Defend or bring any existing or potential legal claims; Deal with any complaints regarding our products or services. We will delete your personal information when it is no longer needed for these purposes. If there is any information that we are unable, for technical reasons, to delete entirely from our systems, we will put in place appropriate measures to prevent any further processing or use of the information. Scottish Friendly is not responsible for the accuracy of the information displayed on externally linked third party websites. The Scottish Friendly Group of Companies consists of the following companies: Scottish Friendly Assurance Society Limited - Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Member of AFM, Member of ABI - Life, Savings and Investments. Scottish Friendly Asset Managers Limited - Authorised and regulated by the Financial Conduct Authority. Member of IMA. Registered in Scotland No 187215 - OEIC Managers, ISA Managers. Head office: Scottish Friendly House, 16 Blythswood Square, Glasgow G2 4HJ. British mutual life and investment organization Scottish Friendly Company type Friendly Society Industry Insurance Founded 1862 (Glasgow) Headquarters Galbraith House 16 Blythswood Square Glasgow G2 4HJ Area served Ireland, United Kingdom Key people John McGuigan, Chairmen Stephen McGee, CEO Alan Rankine, CFO Products Long-term insurance and investment products Total assets 4.6 billion (as at 31 December 2023) Number of employees 350 Subsidiaries Scottish Friendly Asset Managers Limited Scottish Friendly Insurance Services Limited SFIS (Nominees) Limited Website www.scottishfriendly.co.uk Scottish Friendly Assurance Society Limited (Scottish Friendly) is a leading UK mutual life and investments organisation. It provides a range of investment and protection products and provides life and investment products and services to other financial organisations. The largest life offices in Scotland, Scottish Friendly is based in Glasgow, United Kingdom and operates throughout the UK and Ireland. It has over 838,000 members and over 1 million policyholders. [1] As of 31 December 2023, the society looked after assets worth over 4.6 billion. [2] Scottish Friendly was established in 1862 as the City of Glasgow Friendly Society, and was a breakaway movement from the Royal Liver Friendly Society, whose headquarters were in Liverpool. The first meeting of the City of Glasgow Friendly Society took place in the Bell Hotel, 68 Trongate, on 16 September 1862. The first committee consisted of seven men: James Logan (chairman), John Stewart (secretary), James Semple, William Jack, David Black, James Wilson and William Roche. The founder of the Society was John Stewart, who guaranteed a fund of 1,500. John Stewart would go on to become the Society's general manager and treasurer. During the first nine months of the Society's existence, branches were opened in Aberdeen, Edinburgh, Bathgate and Perth. In 1867/68, the Society opened branches in Belfast, Sunderland, Troon, Kiriemuir, Kilsyth, Kirkwall, Manchester, Leeds, Dalry, Blairgowrie and Kilwinning. By the end of 1884 the Society's surplus was 14,276 and the membership was in the region of 70,000. [3] In 1890, James Stewart took over the management of the Society along with father, John Stewart. Scottish Friendly House On 19 April 1893, James Stewart succeeded his father as managing treasurer of the Society. By the end of 1896 the Society's membership had risen to 104,833. On 16 May 1900, the Society obtained a typewriter on a week's trial. The Board appointed the first female member of staff a typist who was paid 10s a week. On 17 October 1912, Tom Johnston joined the board. A jubilee concert for the Society was held in Glasgow City Halls on 21 November 1912. In 1914, during World War I, the Society cancelled a clause that stated that the sum payable should be reduced if death occurred as the result of war. In August 1916, all 10,817 members of the Hulme Philanthropic Burial Society in Manchester voted that they should be taken over by the Society. In June 1919, Tom Johnston was appointed vice-president of the Society. In 1922, he became a Member of Parliament and, on 10 October 1932, was appointed as James Stewart's deputy and successor, eventually taking over as general manager in 1934. In 1941, Johnston was appointed wartime Secretary of State for Scotland by Prime Minister Winston Churchill. He retired as the Society's general manager in 1946. On New Year's Day 1958, the Society took over the business and the members of the Western Mutual Assurance Society of Glasgow, incorporating 3,000 members and funds of 500,000. On 1 February 1960, the Dundee Burial Collecting Society approached the Society and another 15,116 members were incorporated with funds of 170,000. In 1962, the Society celebrated its centenary. It was then the fifth largest collecting friendly society in the British Isles with 20 branches in Scotland, six in Northern Ireland, five in south Wales, and 24 in England. Annual income was 1,150,000 with funds of around 6,800,000. In 1968, the society purchased a Honeywell mainframe computer. The size of a small living room, it could store 256 kilobytes of data. In the late 1970s, the Society began to make inroads to the endowment market and towards the end of the decade endowments represented 30% of new business. The 1990s marked a decade of significant change for the City of Glasgow Friendly Society. The Friendly Societies Act 1992 allowed societies to become incorporated organisations, to launch subsidiaries and offer a wider range of products and services. The City of Glasgow Friendly Society became an incorporated organisation in 1992, and acquired a small Friendly society, Scottish Friendly, and assumed its name. In 1994 Scottish Friendly left its Bath Street head office and moved to new premises at 16 Blythswood Square, Glasgow. During the 1990s, Scottish Friendly expanded, shifting its business model more to direct marketing focusing on tax-exempt savings plans for adults and children. In 1998, Scottish Friendly appointed a new finance manager, Fiona McBain, who would become the first woman to sit on the board. The same year, the company launched its own website. In 2004 there was a restructuring of the business and gross premium income grew by 4% to 63m. Scottish Friendly's assets reached a record 420m. The following year Bob Thomson retired as chief executive after more than 30 years' service. On 1 January 2006, Fiona McBain became group chief executive. The same year, Scottish Friendly secured the contract to provide Nucleus with back-office and logistical support for its wrap business. In 2007, Scottish Friendly took over Scottish Legal Life, creating the largest transfer of engagements in the history of UK friendly societies. [4] Having earlier acquired Rational Shelley (2005), Preston Operative (2006), [5] and Pioneer Friendly, 2007 closed with the transfer of the London Aberdeen & Northern Mutual Assurance Society (LANMAS). [6] In 2008, Norwich Union (now Aviva) approached Scottish Friendly to administer its wrap business. The same year, Scottish Friendly won the Orange Prize for best use of technology at the Scottish Business Awards. In 2011, Scottish Friendly began negotiations with Citi, part of Citigroup, with a view to selling Scottish Friendly's wrap administration business, which was handling around 4bn of funds. On 1 January 2012, 134 Scottish Friendly employees were transferred, together with its offices in St Vincent Street and West George Street, to the American bank. In December, Scottish Friendly reported its best month for online sales, exceeding 500,000 in a single month for the first time. [7] In 2012, Scottish Friendly launched a partnership with BGL Group to launch Beagle Street. [8] In the same year Scottish Friendly launched a direct to consumer life insurance partnership with Neilson Financial Services under the brands Smart Insurance and British Seniors Insurance Agency. [9] By 2014 the group has also added distribution for Axia Sun Life (for protection and ISA products), Group Life Assurance with the newly branded Havenbrook (from Punter Southall) and was distributing in the Republic of Ireland through Hello.ie. [citation needed] In June 2013, Scottish Friendly won the Financial Services Company of the Year Award at the Scottish Business Awards 2013. [citation needed] On 1 June 2015, Scottish Friendly took over the oldest actively trading organisation in the UK Marine & General Mutual, doubling Scottish Friendly's assets to over 2 billion. [citation needed] In January 2017 Jim Galbraith was appointed chief executive of Scottish Friendly. Previous roles included appointed actuary, director of strategy and, from 2009, deputy chief executive. He was appointed to the board as an executive director in April 2006. [citation needed] In 2018 Scottish Friendly acquired a bundled group pension business from Mobius Life, with assets over 350 million. [citation needed] 2019 was a landmark year for Scottish Friendly, with the completion of a significant acquisition of a book of business from financial services provider Canada Life. [citation needed] This helped to consolidate Scottish Friendly's position in the financial services industry. The acquisition saw assets under management increase by 2.4 billion to over 5 billion, while the number of members increased by 127,000 to around 700,000. In 2019 Scottish Friendly were also awarded the Best Junior ISA Provider at the Investment Life & Pensions awards. [citation needed] In 2019 and 2020 Scottish Friendly were also crowned winner of the Best UK Mutual Insurer award by the CFI. [citation needed] Scottish Friendly Assurance Society Limited (SFAS) is a friendly or mutual society and the largest mutual life office in Scotland. Scottish Friendly has three wholly owned subsidiaries: Scottish Friendly Asset Managers Limited (conducts the business of managers for the transactions in Scottish Friendly ISAs, and Child Trust Fund) Scottish Friendly Insurance Services Limited (provision of administration services) SFIS (Nominees) Limited (nominee company in relation to Scottish Friendly Insurance Services Limited's ISA custody assets). Scottish Friendly Investment Funds ICVC, an open-ended investment company, provides the stocks and shares component of the Scottish Friendly ISA and child trust fund. (Source [10]) Stephen McGee (chief executive) Alexander Manas (commercial director) Alan Rankine (chief financial officer) Aileen Abernethy (head of operational control and conduct risk) Jill Mackay (head of marketing) Stephen Cambell (chief operating officer) Gen Humphreys (chief risk officer) Pam Simmons (HR director and company secretary) (Source [10]) John McGuigan (chair) Kerr Luscombe (vice-chair) Anja Balfour Susan Beckett Mark Laidlaw Mai Fenton Olive Gaughan Stephen McGee (chief executive officer) Alan Rankine (chief financial officer) Since 1998, Scottish Friendly has supported reading and literacy in remote and disadvantaged areas in Scotland through its sponsorship of the Scottish Friendly Children's Book Tour, an outreach tour organised by the Scottish Book Trust. The tour was extended in 2010 to include England and in 2017 for the first time to Northern Ireland. The Book Tour allows young people, parents and teachers to meet leading children's authors. Children's Laureates Julia Donaldson MBE, Malorie Blackman, and Chris Riddell have been involved in the programme, which has reached over 500,000 children and adults and has received several arts and business awards. 2018 marked the 20th anniversary of the tour. The tour has visited over 100,000 children across primary and secondary schools throughout the UK. [citation needed] In 2020, due to the COVID-19 pandemic in the United Kingdom, the Scottish Friendly Children's Book Tour went digital for the very first time by creating video content distributed across social media platforms. [citation needed] ^ A Friendly Adventure, 150 Years of Scottish Friendly, First Edition, Bell & Bain Ltd, Glasgow, 2012, p. 81 ^ Annual Report and Accounts 2018 ^ A Friendly Adventure, 150 Years of Scottish Friendly, First Edition, Bell & Bain Ltd, Glasgow, 2012, p. 23 ^ "Friendly in talks to take on 200m Legal Life business - Banking - Scotsman.com". Business.scotsman.com. 30 November 2006. Retrieved 26 January 2012. ^ "Deal sees society getting friendly with the Co-op - Banking - Scotsman.com". Business.scotsman.com. 27 April 2006. Retrieved 26 January 2012. ^ Published on Monday 7 January 2008 20:48 (7 January 2008). "Friendly takeover as Scottish widens net - Business - Scotsman.com". Business.scotsman.com. Retrieved 26 January 2012. {{cite web}}: CS1 maint: numeric names: authors list (link) ^ Faulk, Jennifer. "Scottish Friendly partnership with STEAK sees it achieve record online sales". The Drum. Retrieved 3 December 2012. ^ a b "Our People". Scottish Friendly. 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